



**FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY**

Membership Cancellation Policy

As a member of the YMCA of Central Florida, you may cancel your membership at any time by giving the Y a minimum of a 30-day notice in writing. The cancellation must be made in person with a signed Cancellation Form completed at the Y location where you originally joined and with the submission of your membership card. If you participate in a membership draft payment plan, the Y will continue the draft until you formally cancel the membership per above. Phone calls or messages, facsimile or emails requesting a cancellation will not constitute a cancellation.

Membership Hold Policy

Members in good standing can place their membership on hold for up to three (3) continuous months, once in a twelve (12) month period. Holds will be made active with a Hold Agreement signed by both you and an authorized Y membership representative at the Y location where you originally joined. During the hold period, there will be a \$10 monthly hold fee. At the end of the agreed hold period (a maximum of three months), the membership will be automatically reactivated with monthly draft charges beginning to occur again on the agreed upon draft date on the original signed Membership Application.

Take Your Y Membership With You

Don't let your travels interrupt your exercise routine. As a member of the YMCA of Central Florida, you have guest access to participating "AWAY" program – Always Welcome at YMCAs - in other cities, too. With 2,400 YMCA locations throughout the United States, you have a place to belong wherever you find yourself. You will need to show your Y membership card and some local restrictions or a small fee may apply. For more information and specific locations, ask about it at your Y Welcome Center, call 1-888-333-9622 or visit <http://www.ymca.net> to find the Y near you on your next trip.

Member Guests Welcome

We welcome you to invite your friends and family to share in your Y experience. Your guests can join you with their 1st visit free, their 2nd visit with a \$10 guest fee with additional visits requiring membership. Call your Y Welcome Center with any questions or if you wish to discuss an exception. All guests 16 years and older will be asked to show a government-issued photo ID and sign a guest waiver when they check in. If your guest is a member of another Y in a different Y association, we will give them 14 free visits on their AWAY Y membership.

Membership Refunds

Joiner fees are not refundable. Memberships are non-transferable. If you have any requests regarding refunds for a program you did not end up participating in, check in with your Y Welcome Center within six (6) months. Refunds not refundable beyond the six (6) month time frame.

YMCA of Central Florida

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